



## **MONTGOMERY COUNTY**

### REGIONAL SEWER DISTRICT

Rate Increase Frequently Asked Questions:

#### **By how much are rates increasing?**

Rates for all residential (metered and non-metered) and commercial users will increase by 50%. Residential users (1 EDU) will pay \$77.40 per month.

#### **Why are rates increasing?**

Indiana Code §13-26 requires districts like the MCRSD to cover all its operating expenses and remain fiscally solvent. The RSD's operational, maintenance, and utility expenses have increased significantly over the last three years, with operations costs alone increasing by over 20% since 2021. The district has never increased rates and our new rates will still be lower than many RSDs in Indiana.

#### **When will new rates take effect?**

New rates will take effect July 31, 2023. Your first bill increased bill will be for the month of August and you will receive it in September.

#### **Can customers appeal this increase?**

You have rights under Indiana Code Section 13-26-11-15 to appeal this increase by filing a written petition to the district. A petition must set forth the grounds for the objections and 1) contain the name and address of each petitioner; 2) be filed at 1580 Constitution Row, Suite E, Crawfordsville by close of business on July 21, 2023.

#### **Where can I read the rate increase ordinance and schedule of rates?**

All documents regarding this rate increase can be found under the "Rates" section of the Resources page of the district's website at <https://montgomeryrsd.com/resources/>.

#### **I am a non-metered customer. Can I install a meter to decrease my sewer bill?**

No. The district's Ordinance 2022-02 does not allow non-metered customers to install meters and be billed as metered customers. All metered users as of December 14, 2022 are grandfathered and in compliance with this ordinance.

Please contact the district's office at [info@montgomeryrsd.com](mailto:info@montgomeryrsd.com) or 260-224-5936 if you have additional questions or concerns.

**Montgomery County Regional Water and Sewer District**  
**Montgomery County Government Center**  
**1580 Constitution Row - Suite E**  
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